# 242822 SUMMATIVE ASSESSMENTS

## Questionnaire

1. What is a goal? (1)
2. What is meant by SMART objectives? (5)
3. What is a Standing Operating Procedure? (1)
4. What is a performance indicator? (1)
5. Name the steps to successful delegation. (4)
6. Name 3 popular monitoring methods. (3)

**TOTAL: 15**