**Formative Assessment 17**

Which of the five styles would be most appropriate in each situation?

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|  |  | Your Answer | Team Answer | You vs. team |
| 1. | A stranger attacks you in the street |  |  |  |
| 2. | Overcoming staff resistance to introducing a flexitime system |  |  |  |
| 3. | You have to force through a sound but unpopular decision |  |  |  |
| 4. | A driver cuts in front of you in the traffic |  |  |  |
| 5. | Your subordinate goes over your head to discuss an important issue with your own boss |  |  |  |
| 6. | You are wrongly accused of causing a deadline delay |  |  |  |
| 7. | A manager from another department gives your team a hard time |  |  |  |
| 8. | A contractor tells you to get the h\*ll of a site because you are not wearing the correct safety clothing (hardhat) |  |  |  |
| 9. | A sit-in turns ugly and workers demand that you come outside to talk to them |  |  |  |
| 10. | You are waiting in a queue and someone who arrives after you is served first |  |  |  |
| 11. | A colleague continually interrupts you in meetings |  |  |  |
| 12. | Your partner explodes when you tell him/her that you have been offered a position in Mozambique, and you want to accept |  |  |  |
| 13. | A border control officer is rude and obstructionist when you are crossing into Zimbabwe on a business trip |  |  |  |
| 14. | You want to watch rugby and your partner wants to watch a movie on a different channel |  |  |  |
| 15. | Your boss is over delegating |  |  |  |