Formative Assessment 4

* Refer back to the conflict that was discussed during the previous formative assessment. In a group, discuss the conflict again. Follow the steps to resolve conflict as detailed in the module about teamwork and note your conclusions with each step.
* Did the process as detailed help you to find a better solution to the conflict? Write at least two paragraphs about the process and how it helped you to see the other person’s point of view and come to a solution that suited everyone.