Formative assessment 11

Select one organisation from the services industry that is also a small business, such as a hair dresser. In a group, discuss the following:

**Select one educational organisation that is also a large organisation. In a group, discuss the following:**

Communication channels in the organisation

|  |
| --- |
|  |
|  |
|  |
|  |

Communication resources such as telephone, fax, computers

|  |
| --- |
|  |
|  |
|  |
|  |

Technological resources used by the organisation, such as computers.

|  |
| --- |
|  |
|  |
|  |
|  |

What multilingual needs exist in the organisation

|  |
| --- |
|  |
|  |
|  |
|  |

**Discuss your own organisation:**

Communication channels in the organisation

|  |
| --- |
|  |
|  |
|  |
|  |

Communication resources such as telephone, fax, computers

|  |
| --- |
|  |
|  |
|  |
|  |

Technological resources used by the organisation, such as computers.

|  |
| --- |
|  |
|  |
|  |
|  |

What multilingual needs exist in the organisation

|  |
| --- |
|  |
|  |
|  |
|  |

List the similarities and differences between the organisations and how the differences impact on the occupational learning of the employees.

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |