**7480 Knowledge Assessment**

**NQF 2 Contact Centre Support ID 71490 LP 73269**

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| --- | --- |
| **Name:** |  |
| **ID Number:** |  |
| **Workplace:** |  |
| **Region:** |  |
| **Date:** |  |
| **Signature (to verify this is my own work)** |  |

# Marking Grid: (For Office Use ONLY)

|  |  |  |
| --- | --- | --- |
| **SECTION** | **TOTAL** | **Learner Achievement** |
|  |  |  |
|  | **8** | **%** |

|  |  |
| --- | --- |
| **Marked By:** |  |
| **Date:** |  |
| **Competent** | **Not Yet Competent** |
| **Assessor Sign off:** |  |
| **Notes:** |  |
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# 7480 SUMMATIVE ASSESSMENTS

## Knowledge Questionnaire 7480

1. Is the following a real number or an integer? (1)
2. Is the following a real number or an integer? (1)
3. Explain the difference between rational and irrational numbers. (2)
4. The decimal number system has 10 elements. List them. (1)
5. Explain an algorithm (1)
6. Explain the difference between an integer and a real number. (2)

**TOTAL: 8**