**9008 Knowledge Assessment**

**NQF 2 Contact Centre Support ID 71490 LP 73269**

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| **Name:**  |  |
| **ID Number:**  |  |
| **Workplace:**  |  |
| **Region:**  |  |
| **Date:**  |  |
| **Signature (to verify this is my own work)**  |  |

# Marking Grid: (For Office Use ONLY)

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| --- | --- | --- |
| **SECTION**  | **TOTAL**  | **Learner Achievement**  |
|  |  |  |
|  | **20**  | **%**  |

|  |  |
| --- | --- |
| **Marked By:**  |  |
| **Date:**  |  |
| **Competent**  | **Not Yet Competent**  |
| **Assessor Sign off:**  |  |
| **Notes:**  |  |
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# 9008 SUMMATIVE ASSESSMENTS

## Knowledge Questionnaire 9008

1. How do we measure length? (4)
2. On a typical ruler what would be the smallest increment to be distinguished? (1)
3. What type of instrument would be used to measure the length of a curtain rail? (1)
4. How do we measure mass? (2)
5. How do we measure fluids such as water, milk and cold drinks (1)
6. What is the basic unit of time? (1)
7. What is a thermometer used for? (1)
8. List the important elements that must be displayed on a rough sketch. (8)
9. What is a scale drawing? (1)

**TOTAL: 20**