**9009 Workplace Assessment**

**NQF 2 Contact Centre Support ID 71490 LP 73269**

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| **Name:** |  |
| **ID Number:** |  |
| **Workplace:** |  |
| **Region:** |  |
| **Date:** |  |
| **Signature (to verify this is my own work)** |  |

### Marking Grid: (For Office Use ONLY)

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| --- | --- | --- |
| **SECTION** | **TOTAL** | **Learner Achievement** |
| **Activity 1** | **52** |  |

|  |  |
| --- | --- |
| **Marked By:** |  |
| **Date:** |  |
| **Competent** | **Not Yet Competent** |
| **Assessor Sign off:** |  |
| **Notes:** |  |
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## 9009 Workplace Assignments

### Assignment 1: Represent data and modelled data

#### Activity 1.1

Draw a bar graph to show the heights of the following learners: (5)

Hendrick 183 cm

Paul 181 cm

Thandi 167 cm

Itumeleng 172 cm

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Draw a circle and divide it into 4 equal parts. What fraction is 1 part of the whole circle? (1)

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Shade 50% of the circle. What fraction of the whole is this? (1)

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Which chart does the circle remind you of? (1)

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#### Activity 1.2

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| **Height of 10 year olds(m)** | 1.76 | 1.77 | 1.8 | 1.66 | 1.6 | 1.79 | 1.8 |  |  |
| **Height of 9 year olds(m)** | 1.69 | 1.7 | 1.5 | 1.42 | 1.42 | 1.75 | 1.67 | 1.62 | 1.6 |

Look at the table above and do the following:

Calculate the mean of the height of the 10 year old children. (1)

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Calculate the average of the height of the nine year old children. (1)

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Which of the two age groups is typically taller? Why? (2)

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#### Activity 1.3

South Africa has a population of over 40 million, of which 53% are women. The largest group of people is African who comprise 74% of the population, followed by whites (14%), coloureds (9%) and Indians (3%). In each race group, women make up slightly more than half the population: 53% among Africans and coloureds and 52% among whites and Indians. A total of 60% of the whole population resides in urban areas. The largest group of women residing in rural areas is African women (93%).

Draw up a table to display the above information. (4)

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Draw up an appropriate chart for a visual of the information. (5)





#### Activity 1.4

Vocational breakdown: just under one third (32%) of respondents were employed in the formal sector with a further one tenth (10%) in the informal sector. Just over one eighth (13%) of the women were self-employed, while pensions were received by 7% and disability grants by 4% of the respondents. The balance - just over one third (34%) of the respondents were unemployed and were reliant on family members for support

Above is the employment breakdown of women who were interviewed for a survey about violence against women. Draw up a table that reflects the information. (12)

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Draw up an appropriate chart or graph for a visual of the information. (7)





What does this information say to you about financial independence of women in South Africa? You must give at least two opinions. (2)

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