Point of Sale - Knowledge Test

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| Unit Standard(s) | US 114894 Process payments at a Point of sale US 114889 Record transactions |

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| First Name and Surname of learner |  | | |
| ID number of learner |  | Date |  |
| Assessor name |  | | |
| Assessor ID /Reg. No. |  | | |
| Assessor signature |  | Date |  |

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| 1 | List 5 forms of payment in wholesale and retail | US114894/SO2/AC1 | 5 marks |
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| 2 | 2.1 Explain ‘shrinkage’ | US114894/SO2/AC1 | 3 marks |
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|  | 2.2 Explain ‘losses’ | US114894/SO2/AC1 | 1 mark |
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|  | 2.3 Explain the impact of shrinkage and losses on profits of the organisation | US114894/SO2/AC1 | 1 mark |
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|  | 2.4 Explain the impact of shrinkage and losses on employees | US114894/SO2/AC1 | 1 mark |
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| 3 | List 6 ways in which shrinkage and losses can occur | US114889/SO4/AC2 US114894/SO3/AC2 | 6 marks |
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| 4 | List 6 shrinkage and loss prevention measures | US114889/SO4/AC3 US114894/SO3/AC3 | 6 marks |
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| 5 | List 2 methods that are used to calculate shrinkage | Embedded knowledge | 2 marks |
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TOTAL : 25 Required: 20/25 = 80%